



October 21st 2021

October 2021 Newsletter

Hola! We send out this new communication to share with all of you the latest updates and developments we have deployed in IB NDC content in these last months.

From Iberia we remain committed to accompany all our partners and travel agencies in the recovery of our industry which is showing signs of recovery day by day. We want to be by your side and help you by offering our best content through IB [New Distribution Capability](#) standard, we continue to move forward.





NEWEST FUNCTIONALITIES

❖ Add TKTL in Airshopping flow

The Ticketing Time Limit information will be available from the very beginning of the shopping flow.

❖ New NDC markets United States and Puerto Rico

Back in August we launched a joint communication with ARC announcing the integration to enable the selling of exclusive NDC content in the US and Puerto Rico.

In this first phase, we'll have ARC Cash and Credit Card American Express, Visa and MasterCard FOPs, but Pay with Voucher option. Agencies could use Iberia.com Manage My Booking service on their client's behalf when using a Voucher as FOP.

We also offer certain Consol and Wholesaler Net Leisure Product.

❖ Credit Card payment in Latin-American markets

We announced in July the possibility for Travel Agencies to use Credit card as a form of payment in all markets but Brazil.

We work with Visa, Mastercard, American Express and Dinners in all markets with the exception of Dinners in Mexico.

We are working to implement soon enough the possibility to use Credit card with instalments.



❖ Bookings for Spanish Residents

We have added the possibility for Residents in Ceuta to apply discounts as well.

The Verified Resident Status info has been included for all passengers.

❖ Baggage allowance

Discrepancies shown in the baggage allowance information in Net Products has been solved.

❖ Leisure Net Products

We are adding more Leisure Net Products in France and the United Kingdom.

❖ Secure Flight indicator

Secure Flight indicator is now shown in the booking

❖ Segment status indicator

We have added the segment status indicator in each flight service.

❖ Payer's information

When using Cash form of payment, the payer information is no longer mandatory.



Important Reminders:

- Reminder on version 17.2

The IATA 17.2 baseline schema version, should be the Iberia NDC API used by any new connections. If you are planning to develop a connection to our API ensure you use the 17.2.

Many future enhancements and bug fixes will ONLY be done in the 17.2, with the objective of phasing out the 15.2 and 16.2 APIs as soon as everyone has switched to the new version. If you are still using an old version of the schema, please let us know about your plans regarding the upgrade.

- 3DS v1 and 3DS v2

To comply with PSD2, Iberia integrated the capability to accept 3DS v1 and 3DS v2 transactions in its NDC v17.2 API.

Three-Domain Secure (3DS or 3-D Secure) is a protocol that allows consumers to authenticate themselves with the issuer of their payment card when they wish to undertake a non-contact transaction, such as purchasing over the internet.

IATA NDC only allows for 3DS v2 augmentation points as of version 17.2 of the schema, therefore credit card payments may no longer be accepted in versions 15.2 and 16.2 of our NDC API once the mandate comes into effect. Please consider upgrading to v17.2 if you haven't done so yet.

Lastly it is important to remark that the Agencies or Sellers will be responsible for the Authentication Process so they will have to do so using their own external provider.



IMPORTANT NOTICES

We are continuously thriving to improve in order to provide you with a better commercial support service.

- **Iberia Trade Call Center for Spain** is available **24-hours, 7-days a week** in both English and Spanish.
- Our **contact number** for the Spanish market is: **91 904 63 57**
- For **other markets**, please use your usual Trade Help Desk contact number (for information go to Iberiagencias.com) and select the NDC option from the touch-tone menu.



REMEMBER CONNECTION OPTIONS

Freedom of choice is important, so you choose how to connect to either Iberia or BA NDC Services:

- **Direct Connect**

To develop your own connection directly to our Iberia API, first go to:

<https://developer.iairgroup.com/member/register> to create your Mashery User ID. Then go to:

[NDC Direct Connect Registration Form](#) to submit your registration form selecting Pre-Live Plan to access our Sandbox.

To develop a direct connection to British Airways API, go to:

<https://ndc.ba.com/>

- **Connect through an aggregator or service provider**

If you do not wish to do your own development or connect directly to Iberia, we also offer the facility to connect via an NDC Aggregator/Service Provider who are certified with Iberia, go to:

[NDC via a Third-Party Registration Form](#) to submit your registration form.

To check a list of Aggregators/Service Providers currently connected with us, see [Appendix I](#).

For information about the service providers of British Airways, please visit:

<https://ndc.ba.com/>

- **IAG Portals**

IAG offers a basic but free alternative for agencies to access Iberia NDC distribution channel via a Travel Agency Web Portal*.

To get access to the Portal go to: <https://agencyportal.iag.cloud/register>

For further information, please get in contact with your Iberia or British Airways sales account manager.

*please check with us if the IAG Portal is available in your market



SUMMARY OF EXISTING FUNCTIONALITY

Shopping: search for Iberia fares and offers

- Filter by Cabin and Number of Stops Preferences.
- Shop for Published Fares, including the Additional Price Points only available in NDC and Iberia.com.
- Shop for private leisure fares such as VFR or TourOperation.
- Shop for Private Corporate fares if you are a TMC.
- Request the cheapest fare only (combining different fare products if that is the cheapest available option for the flight combination).
- Apply for Spanish Resident and Large Family Discounts.
- Use your Iberia Plus Loyalty number to receive discounts on ancillaries applicable to your tier.
- Get Flight Price details either referencing an OfferID or specifying the flight details.

Ordering: create your booking and issue tickets

- Create a booking with instant purchase or on-hold and issue it later.
- Buy extra bags or add a paid seat during the booking flow if you are doing an instant purchase.
- Forms of payment accepted: BSP Cash (with BSP reporting and settlement, including Base Commissions); Credit Card (Visa, Mastercard, Amex, Dinners); Iberia Vouchers and Vouchers+Cash.
- Request special services for passengers (SSRs)
- Add contact information:
 - Passenger email and phone number – for operational notifications and emergency contact.
 - Agency/Seller email – for involuntary change notifications.
 - We offer the facility to allow Travel Agent to control to whom email confirmations are sent, and what information is contained in those emails.
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- Use up to 30 characters to add a Remark in the Order for internal use and cross-referencing purposes.
- Add the Fiscal IDs to the booking when it is mandatory to do so in order to pay and issue tickets (applies to certain countries such as Peru, Ecuador, and Argentina).



- Report your Agency Service Fee when issuing a fare subject to the Spanish Resident and Large Family discounts.

Servicing: manage your bookings

- Obtain booking details through the OrderRetrieve.
- Get a list of active bookings using the OrderList.
- Voluntary changes (before and/or after issuing):
 - Add extra bags and/or paid seats to an existing Order.
 - Name Correction (up to 3 characters) for free.
 - Cancel all or some passengers in an Order.
 - Cancel unused and partially used Orders.
 - Changing of Flight, Date and Class with:
 - Issue of EMDs for residual value.
 - Charge of additional collection.
 - Split and change (Flight, Date and Class) for some passengers in an Order.
 - Adding or modifying Passenger or Agency/Seller contact information.
 - Modify your date/time before issuing the tickets
 - Route Modification: change airport within the same city or change number of segments in a same route.
 - Special Services will remain in the booking after the change.
 - Multiple Changes are allowed
- Involuntary itinerary changes will be reported to the Agency and to the passenger by email.



New Distribution Capability



ADDITIONAL INFORMATION

Got a question regarding our NDC? Feel free to contact your Iberia Account Manager or send us an e-mail to:

selling.distribution@iberia.es

For further technical information on our services please visit our developer web site at

<https://developer.iberia.com>

<https://transform.atlassian.net/wiki/spaces/NDCDOC/overview>

For information on our partner British Airways' NDC, please check it out at:

<https://ndc.ba.com/>



Appendix I

IB NDC functionalities available through Service Providers

✓ Certified in Pre-Live 16.2	✓ Certified in Pre-Live 17.2	✓ In Progress	✓ Certified in Production v16.2	✓ Certified in Production v17.2
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IB NDC – Services available through Service Providers

Live capability	Public	Private Fares	Cash (BSP)	Credit Card	3DS	Paid Seating	Paid Baggage	Cancel and Refund	Schedule or Cabin Change	Split Change	Residents/ Large Family	Agency Service Fee	Name Correction	SSR	Agency Order List	FF	Cheapest	CLID / Corporate	Vouchers
AARON GROUP	✓		✓	✓		✓	✓	✓								✓			
Airgateway	✓✓	✓	✓✓	✓✓		✓✓	✓ Postsale	✓✓	✓		✓			✓		✓		✓	
Berlogic	✓		✓	✓			✓	✓									✓		
Beroni	✓✓	✓✓	✓✓	✓✓		✓✓	✓✓	✓✓			✓✓	✓✓				✓✓	✓		
CLARITY TRAVEL	✓	✓	✓	✓		✓	✓	✓ total	✓		✓							✓	
CVC	✓✓		✓✓					✓✓											
Diurnus	✓		✓	✓		✓	✓	✓			✓					✓	✓		
Duffel	✓	✓	✓	✓				✓							✓				
EASYLINKZ	✓delayed purchase		✓					✓ Total								✓			
Flyiin	✓		✓	✓				✓											
GAC Travel (CDV)	✓✓	✓	✓✓					✓✓			✓ Residents					✓			
GORDIAN	✓	✓	✓	✓✓		✓	✓	✓ total	✓				✓			✓		✓	
GrupoIris	✓✓	✓✓	✓✓	✓✓		✓✓	✓✓	✓✓	✓✓	✓✓	✓✓	✓✓	✓✓	✓✓	✓✓	✓✓	✓✓	✓	
Hitchhiker	✓✓	✓✓	✓✓	✓✓		✓✓	✓✓	✓✓	✓✓		✓✓	✓✓							
Juniper	✓		✓					✓											
LOGITRAVEL	✓	✓	✓	✓		✓	✓	✓			✓	✓				✓			✓
Lleego	✓✓	✓✓	✓✓	✓✓		✓✓	✓✓	✓✓	✓✓	✓✓	✓✓	✓✓	✓✓	✓✓	✓✓	✓✓	✓✓	✓✓	✓✓
Megatravel	✓		✓					✓											
Netviax	✓	✓	✓	✓				✓											
Netactica	✓	✓	✓					✓								✓			

✓ Certified in Pre-Live 16.2	✓ Certified in Pre-Live 17.2	✓ In Progress	✓ Certified in Production v16.2	✓ Certified in Production v17.2
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Next-IT	✓✓	✓✓	✓✓	✓		✓	✓	✓✓					✓✓	✓✓	✓✓				
Offidesk	✓✓	✓	✓✓	✓		✓✓	✓✓	✓✓			✓	✓				✓			
Ofimática	✓✓	✓✓	✓✓	✓✓		✓✓ Pre-sale	✓✓ Pre-sale	✓✓			✓✓	✓✓				✓✓	✓✓		
ORCHESTRA	✓		✓	✓			✓	✓								✓			
Portales IAG	✓✓	✓✓	✓✓	✓✓	✓	✓✓	✓✓	✓✓	✓✓		✓✓	✓✓	✓✓	✓✓	✓✓	✓✓	✓✓		
Pipeline	✓	✓	✓	✓				✓			✓	✓			✓		✓		
Servivuelo-NAVISK	✓✓	✓	✓✓	✓			✓✓	✓✓			✓✓ solo residentes	✓✓	✓✓		✓	✓✓	✓	✓	
Sistemas MIG	✓		✓					✓											
SotConex DE	✓✓		✓✓					✓											
Thomalex	✓		✓			✓		✓			✓ residents								
TravelNDC (ENDIXI Travel TECH.)	✓		✓	✓✓ no cert. en prod.		✓✓ postsale		✓	✓										
Travelsky	✓		✓					✓											
Travelfusion	✓✓	✓✓	✓✓	✓✓	✓ 2.2.0	✓✓	✓✓	✓✓	✓✓				✓				✓	✓	
Travelloop	✓✓	✓	✓✓	✓✓		✓	✓	✓✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
TripStack	✓ Delayed purchase		✓			✓ Postsale	✓ Postsale	✓ TOTAL-postman tool											
TUI4U	✓ Instant Purchase		✓					✓ total											
Verteil	✓		✓					✓											
Wooba	✓	✓	✓			✓	✓	✓	✓				✓						
YPSILON	✓ Instant Purchase	✓	✓	✓	✓ v2	✓ Pre-sale	✓ Pre-sale	✓ total								✓✓			