



Technical/Functional – News

We are pleased to inform you that the following functionality is now available through NDC:

IMPORTANT NOTICES:

- Iberia and BA planning to release our service in IATA 17.2 version this year. All services in version 15.2 are planned to be deprecated in the near future. Please plan accordingly.
- For Iberia, please ensure all messages are sent using **gzip** to guarantee the best possible service.

New functionality included by Iberia as of September 2018:

- Changes in NDC services for selling Ancillaries (Bags and Seats).
- OrderView includes changes made outside of NDC.
- Involuntary itinerary changes returned in OrderView.
- Retry payment on instant purchase offers when FOP CC fails.
- Changes in the confirmation e-mail sent from Iberia.



ORDER CREATE

Available through the following versions of these Services	OrderCreate 16.2_31
Description:	<p><u>Confirmation e-mail</u></p> <p>Ancillaries (Bags and Seats) information is now included in the confirmation email.</p> <p>Fare information when PrivateFares have been purchased has been removed from the confirmation email.</p> <p><u>Form of Payment</u></p> <p>Improvements in Credit Card payment processing.</p> <p>New functionality allows a Seller using FOP CC not to lose an "Instant Purchase" Order should the Credit Card fail, and allows them to retry payment up to 5 times within 35 minutes of creation of the Order.</p> <p>This functionality is turned off at the moment and will be turned on shortly.</p> <p>The party using this functionality must be ready to:</p> <ul style="list-style-type: none"> • Process the following returned in the OrderViewRS: <ul style="list-style-type: none"> ○ The warning message. ○ The number of retries remaining. ○ The PaymentTimeLimit. • Use the AirDocIssueRQ message to resend the new payment information. <p><u>Ancillaries</u></p> <p>The OrderCreate service must now use the new information retrieved in the BaggageList and SeatAvailability services to build the request. In this</p>



	<p>service there are new restrictions that must be considered in the request:</p> <p><u>Restrictions for the baggage selection:</u></p> <ul style="list-style-type: none">• The maximum quantity of selected baggage cannot be greater than the amount indicated in the BaggageListRS.• Baggage cannot be requested for passengers whose references have not been returned in the BaggageListRS. <p><u>Restrictions for the seats selection:</u></p> <ul style="list-style-type: none">• Seats cannot be selected for passengers whose references have not been returned in the SeatAvailabilityRS.
Notes	



ORDER CHANGE

Available through the following versions of these Services	OrderChange 16.2_31
Description:	<p><u>Ancillaries</u></p> <p>The OrderChange service must now use the new information retrieved in the BaggageList and SeatAvailability services to build the request. In this service there are new restrictions that must be considered in the request:</p> <p><u>Restrictions for the baggage selection:</u></p> <ul style="list-style-type: none">• The maximum quantity of selected baggage can't be greater than the amount indicated in the BaggageListRS.• Baggage cannot be requested for passengers whose references have not been returned in the BaggageListRS. <p><u>Restrictions for the seats selection:</u></p> <p>Seats cannot be selected for passengers whose references have not been returned in the SeatAvailabilityRS.</p> <p>Improved error handling with various new error responses.</p>
Notes	



ORDER RETRIEVE

Available through the following versions of these Services	OrderRetrieve 16.2_32
Description:	<p>With this new functionality we are reducing the cases whereby we were returning errors because the Order had been changed outside of the NDC process.</p> <p>From now on, the full confirmed itinerary will be returned in the OrderViewRS even if changed outside of NDC. However the FareDetail (FareBasis, TicketDesignator) will not be returned and the amounts will be zero.</p> <p>The following information is returned:</p> <ul style="list-style-type: none">• DocumentNumber.• DocumentType (TKT or EMD).• Date/Time of issue.• CouponNumber (only in OrderView for OrderRetrieve).• CouponFareBasis (only in OrderView for OrderRetrieve).• CouponValidity (only in OrderView for OrderRetrieve).• CouponStatus (only in OrderView for OrderRetrieve).• CouponDepartureTime (only in OrderView for OrderRetrieve). <p>If the name has been modified outside NDC an error is returned.</p> <p>If any of the other non-itinerary services have been changed outside on NDC an error is returned.</p>



	<p>If any other non-itinerary services have been added outside of NDC they are not returned in the OrderView.</p> <p>When any change has occurred outside of NDC there is a new status in OrderViewRS to indicate that it is non-serviceable.</p> <p>As of this release Orders made by a Seller through an NDC Direct Connection can now be serviced by the same Seller through an NDC Aggregator/Service Provider and vice versa. For security reasons this new functionality will work for all NDC Services except the OrderList.</p>
Notes	





ORDERVIEW

Available through the following versions of these Services	OrderCreate 16.2_31 OrderChange 16.2_31 OrderRetrieve 16.2_32 AirDocIssue 16.2_30
Description	New information is included as per the above services, such as: <ul style="list-style-type: none">• Warnings and retry attempts for failed Credit Card payments. (OrderCreate, AirDocIssue).• Warnings when orders are read only (Non serviceable through NDC).• New changes to Ancillaries services.
Notes	